Computer Troubleshooters
H.O.S.T. Plan Benefits
www.pchostplan.com

MANAGED IT SERVICES	H.O.S.T. PLATINUM	H.O.S.T. GOLD	H.O.S.T. SILVER	H.O.S.T. BRONZE
Asset Management – hardware, software & license tracking	√			
Network, VPN & Firewall – security configuration & management	√			
Technology Audit – security & productivity recommendations	Yearly			
Optional Hardware Guarantee – PC must be less than 3 years old	$25/month			
Helpdesk – unlimited phone support 24x7x365	√	$40/month	$45/month	$50/month
Remote Access – access your computer from *anywhere*	√	√	√	$20/month
Cloud Storage/Backup – automatic off-site backup up to 500GB	√	√	√	$10/250GB
Additional Cloud Storage – increased storage quota	$15/500GB $25/TB	$15/500GB $25/TB	$15/500GB $25/TB	$10/250GB $25/TB
Network Content Filtering – block and allow lists for websites	√	√	$5/month	$5/month
Basic Network Content Filtering – blocks unsafe websites	√	√	√	√
Security Suite Software – Anti-Virus/Malware Protection	√	√	√	√
Microsoft Patches & Updates – pre-tested & automatically installed	√	√	√	√
24x7 Automated PC Health Monitoring	√	√	√	√
Problem Alerts – e-mailed to Computer Troubleshooters	√	√	√	√
System-wide Performance Reports – monthly status	√	√	√	√
Computer Tune-Ups – remote tune-ups of each workstation	Annual	20% off	10% off	Normal rates
Labor Charges for service related to provided software*	All included free	All included free	10% off	Normal rates
Problem Support for other hardware/software issues	All included free	20% off	10% off	Normal rates
Additional Project Labor	40% off	20% off	10% off	Normal rates
Service & Emergency Response Priority	Same Day	Next Day	Second Day	Next Available
Your H.O.S.T. Plan Fee – all prices monthly per PC	**$114.95**	**$69.95**	**$29.95**	**$14.95**

*Some restrictions apply